



MEDIA RELEASE

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NEXT GENERATION IT GROWS TEAM AND EXPANDS ITS OFFICE

NEXT Generation IT has expanded its team and increased the size of its office as the number of clients grows.

Naomi Quittenden has joined the team as helpdesk manager to ensure that the company's workload is dealt with quickly and efficiently, Nathan Martel returns as IT consultant and Lucas Elliott has been recruited as helpdesk engineer.

'As the number of clients has grown, so has the amount of work and so we identified a number of roles that we needed to fill to ensure that the service level which we have built our company's reputation on is kept at the highest possible level,' said NGIT director Matt Hale.

Mrs Quittenden, 35, moved to Guernsey with RM plc to establish the Guernsey Grid for Learning across all of the island's States-run schools. She then spent seven years with another local IT company as a technical support supervisor.

'Moving to Next Generation IT had many benefits. They are a small and friendly company which has its clients at the heart of everything it does and that is something that is very important to me. They're also a family friendly company which offers me the flexibility I need as a mother,' she said.

'I was also ready for a challenge and this role provides that. I have extensive education experience but Next Generation IT's client base is really diverse and I am learning something new about different industries all the time.'

Mr Martel, 32, has 14 years experience in IT having previously worked inhouse and within IT companies. He has previously worked for NGIT and has moved back after spending six months travelling. With extensive IT knowledge including Windows Server platforms, data migration, backup software, telephone systems and networking, Mr Martel will be part of the team providing consultancy services to existing and new customers.

'Although the company has grown substantially since I was last here, they still have the same approach to customer service and that is something that is very important to me. IT is constantly changing and so it's important that we as a team continue to be at the forefront of those developments to ensure our services meet our clients' needs,' he said.

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Mr Elliott, 22, joins the team after completing his Computer Network Management degree at Southampton Solent University. He will work closely with Mrs Quittenden on the helpdesk.

'For my first full-time role to be with a company like NGIT is fantastic. They are a great team and I have already learnt so much from them,' he said.

The growth of the team coincides with Next Generation IT increasing its office space by more than 100%. The company now has additional room to accommodate its expanding workforce and has established a new business recovery suite and training room.

'As we have grown, so has our need for space and when the office adjacent to us became available, it was an easy decision to take. We now have additional onsite facilities for our staff and our clients, which will allow us to expand our services to a greater number of local clients across all industry sectors,' said director Tom Heyworth.

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NOTES TO EDITOR

Photo caption: Lucas Elliott, Naomi Quittenden and Nathan Martel have joined Next Generation IT, which has also expanded its office to include a business recovery suite and training room.

