

OFFICE ANYWHERE

THERE HAS BEEN MUCH MEDIA ATTENTION ABOUT CLOUD COMPUTING. BUT WHAT IS IT ALL ABOUT AND IS IT SUITABLE FOR CHANNEL ISLANDS BUSINESSES? **JASON CONNOLLY** FROM NEXT GENERATION IT TALKS ABOUT OFFICE ANYWHERE.

Q. Tell me more about NGIT's Office Anywhere?

A. Office Anywhere is NGIT's cloud service which provides entire IT infrastructures for a fixed monthly fee. As an all-inclusive service, this is ideal for businesses as it eliminates maintenance, capital and depreciation expenses. There is no need to employ IT staff or build an expensive computer room.

NGIT's Office Anywhere is a complete, secure and managed IT environment designed for Channel Islands' businesses. It provides a full IT solution that is customised to each client's requirements and allows them to run all their existing and future applications in a local datacentre, eliminating the need for onsite servers, backup tapes, computer room and air-conditioning.

It provides instant, secure access from anywhere in the world, from any internet connected PC, tablet or phone. We host all applications and data on NGIT's dedicated, resilient equipment, and provide the staff with full Windows desktop functionality, including email, file storage, Microsoft Office and other business applications, without the drawback of managing the systems themselves. It is always available, secure and backed up.

Set-up and implementation of the NGIT Office Anywhere Workspace is quick and easy. Existing applications can be simply migrated and the system can be up and running in days.

NGIT Office Anywhere is charged on a monthly basis with minimal capital expenditure with the option to change the number of users month by month.

Q. Why Office Anywhere?

A. We maintain Office Anywhere on the client's behalf, providing the necessary checks and updates. This service is provided at a fixed cost per month and all hardware and software is included in the price. The service provides the following benefits:

- All in one comprehensive solution
- Flexible and scalable
- Buy only the services needed
- All data stays in the Channel Islands
- Access to IT systems from any office around the world
- Fully secured infrastructure
- Knowledgeable and friendly support from our local team

Q. What is included in the service?

A. NGIT Office Anywhere is an all-inclusive service, and provides the following as standard:

- Microsoft Exchange email & file server
- Microsoft "push" email to compatible Smartphones
- Microsoft Office Standard (Word, Excel, PowerPoint & Outlook)
- Remote access from home, office or anywhere in the world
- Firewall, anti-spam and anti-virus protection



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- Secure data storage
- Nightly backup of data
- Disaster recovery for live system to offsite server
- Additional Microsoft Applications are available
- Bespoke applications such as SAGE and QuickBooks can also be provided

Q. Where is my data?

A. All data is securely stored in a purpose-built, local datacentre. Security and reliability are paramount and the computer room environment has a number of features designed to protect the technology.

- Mains power backed up by dual fed UPS
- Plus generator backup for extended outages
- Diversely fed electricity supplies and fibre internet connections
- Fully redundant air conditioning system
- Temperature and humidity sensors
- Water detection sensors
- VESDA early warning fire detection
- FM 200 gas suppression (to protect against fire)
- Lightning and flood protection
- Security guard, intruder alarm, movement detectors, door access controls and CCTV

Q. I am concerned about security. How does Office Anywhere protect my business against risks?

A. Office Anywhere incorporates enterprise grade security, and because of the economies of scale, the system provides access to services usually only available to large corporates. The benefits include:

- Protection against power outages and other environmental risks
- Resilient hardware and systems, protecting the service against hardware failure
- Improved disaster recovery provisions with data replicated to a second datacentre
- Disasters affecting the client's office are protected against, as access from home is included
- The system is protected with enterprise security including two-factor authentication and enterprise grade firewalls

So in summary, many businesses we speak with are keen to take advantage of the benefits of cloud services, but want to keep their data in the Channel Islands, and want to deal with a local IT service provider they can trust. Office Anywhere is our solution and is proving very popular, allowing clients to focus on their core business, safe in their knowledge that their IT is being well looked after. The increased flexibility is enabling them to pursue new business opportunities, particularly in other jurisdictions, whilst retaining control of their data and keeping a handle on their costs.